

Alarm Master SMS Text Message

Set up Guide

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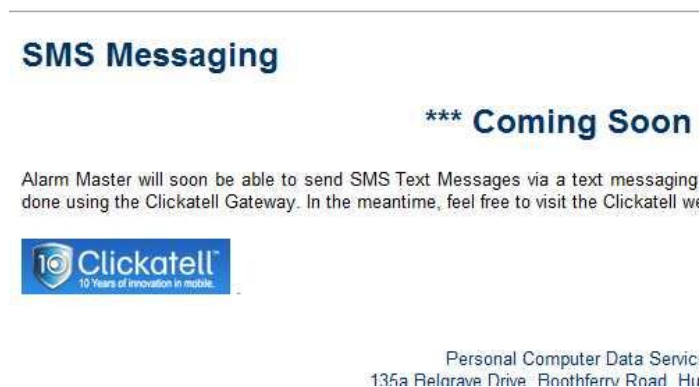
Create an account with Clickatell

Open www.pcddata.co.uk and select the Clickatell Logo on the right hand side of the opening page



The screenshot shows a webpage with a blue header. Below the header, there is a link that says '< here to see it!'. The main content area is divided into two columns. The left column has a heading 'ervices' and text that says 'and have been producing the Alarm en we introduced the Alarm Master alarm installer.' Below this, it says 'become the UK's leading Windows ystems are in use by companies s Australia.' Further down, it mentions 'Master 200 series was launched in Juced a new layout and a 32 bit ec 2004 and although retaining the Paradox database. The Advantage so enables the Alarm Master to be current V303 version of the Alarm new features to give full support for as enabling CCTV, Access Control, r Systems.' The right column features the PayPal logo with the text 'PC Data Services now accept PayPal payments. Click the PayPal logo above.' Below that is the Clickatell logo with the text 'Alarm Master will soon be able to send SMS text messages! Click the Clickatell logo above for more information.'

From the PCData SMS Page select the Clickatell icon



The screenshot shows a webpage with a blue header. The main heading is 'SMS Messaging'. Below the heading, there is a section titled '*** Coming Soon'. The text below this section says 'Alarm Master will soon be able to send SMS Text Messages via a text messaging done using the Clickatell Gateway. In the meantime, feel free to visit the Clickatell w'. Below the text is the Clickatell logo. At the bottom of the page, there is a footer that says 'Personal Computer Data Servic 135a Belgrave Drive, Bonthferry Road, Hu'.

You are then directed to the Clickatell International web site from which you need to select the appropriate national flag to be directed to your regional Clickatell web site



When in the Clickatell web site select Products > SMS Gateway

Alarm Master SMS Text Messaging

BULK SMS GATEWAY Messaging Solutions

SMS Gateway → Developer friendly APIs for SMS enabling websites & applications. [Learn more](#)

Web SMS → For instant web-based SMS sending from your browser. [Learn More](#)

Developers → Ready made scripts to help you connect to our SMS Gateway. [Learn more](#)

Two-Way SMS → Receive inbound text messages direct to your applications. [Learn more](#)

Shortcode SMS → Earn revenue from your messaging applications. [Learn more](#)

Test our SMS Gateway → Test our Global SMS Gateway coverage. [Test Now](#)

Some of our clients: Head by more than 10,000 business customers around the world, some...

Case Studies: SMS has a number of attributes...

Resources: Visit Clickatell's

101 in... [Download](#)

13 ess select... [Download](#)

[Buy Now!](#)

And then Sign Up Now

You are here: [Products](#) | **SMS Gateway**

 **SMS Gateway**
Reach any UK mobile phone through our simple online SMS Gateway platform.

Our SMS Gateway offers UK businesses a hosted messaging platform to SMS-enable any application, website or system. We give you the immediate capability to deliver and receive text messages to and from any application, with [local delivery to all operators](#) and [global international coverage](#).

Your Website / Applications → **Clickatell Gateway** → **Global Delivery**



[Sign Up Now](#)

[View Demo](#)

How our SMS Gateway can help you:


- Integration to all kinds of front-end and legacy systems is carried out via a range of simple, flexible [Application Programming Interface \(API\) connections](#).
- The user-friendly web based interface easily allows you to manage all your API connections.

Follow the on screen instructions to create a new Account with Clickatell

Once the account has been created, in the Central Home select 'Create a new Connection'

Note: Information on this page may be delayed by up to 1 minute.

Account Status



[View Daily Volumes](#)

Credit Balance: 191.5

Payments Pending: 0 ✔

Credit Balance Alert: Disabled

Auto Billing: Disabled

SMS Bundle: Disabled

SenderID: OK

[Create a new Connection](#)

Message De

For period 2
00:00 a

Message
Mess

[Click here](#) to

Connection Status [Create a new Connection](#)

Connection Name	Connection Type	Status
	HTTP API	Not in use
	HTTP API	Not in use
	HTTP API	Not in use

1 to 3 of 3

Message De

For period 2
00:00 a

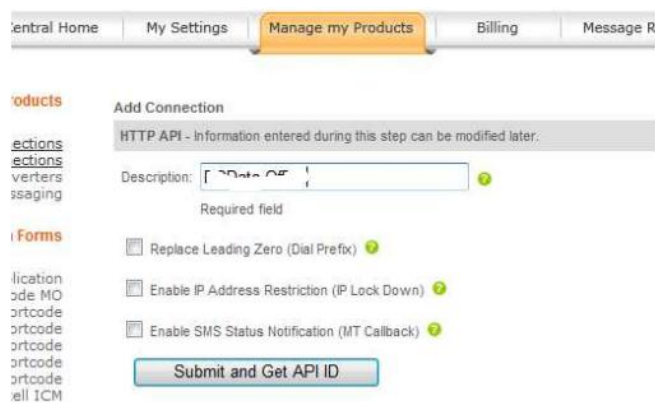
MO n

[Click here](#) to

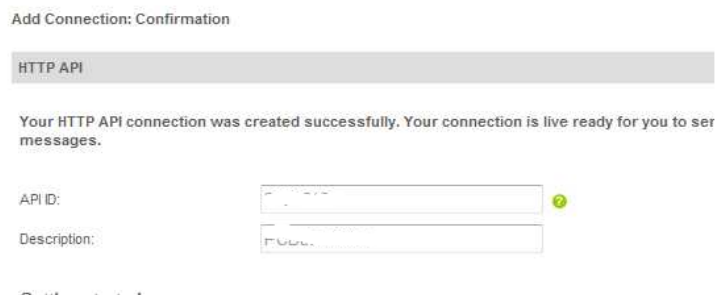
In the connection Setup choose HTTP/S



In the Add Connection, enter your own description and then Select Submit and Get API ID



The screen below then gives details of the newly created API ID



My Settings > Sender ID Management > Add Sender ID. This is a mobile number which is visible to the recipient. This should be entered in the international format i.e. 0044xxxxx.

The screenshot shows the 'My Settings' tab selected in the navigation bar. The page title is 'Sender ID Management : Add Sender ID'. On the left, under 'My Account', there is a list of links: Contact Information, Preferences, Routing Profiles, Vouchers, Balance Alerts, Add sub user, Search sub users, and Manage Sender IDs. The main content area contains the following text: 'A sender ID is the number or name a message appears to come from, for example your mobile number, that you may wish to set when sending a message.' 'In order to prevent illegal spoofing you are required to register any sender IDs that you may wish to message.' 'Note: If you add a mobile number below as your sender ID, please make sure you enter the number in international format. If you are unsure of the format in which to enter your mobile number, click on [Format](#) link.' Below this is a text input field with '00447' entered and a 'Submit' button. At the bottom, there are links for Coverage, Contact Support, Help Centre, and Terms, and a copyright notice for 2011 Clickatell (Pty) Ltd with a link to Bulk SI.

When you first register a new Sender ID the nominated mobile will be sent an activation code which must be entered in the screen illustrated below.

This screenshot shows the same 'Add Sender ID' page, but now with an activation code. The text reads: 'An activation code has been sent to 447968605552. Please enter the activation code below.' The 'Activation Code' input field now contains '511' and the 'Submit' button is still present. A new link, '[I did not receive my code](#)', has appeared below the input field. The footer links and copyright notice remain the same as in the previous screenshot.

Returning to Clickatell

When you next logon to Clickatell you need to use the product Central Api with the logon details you created previously

Account Login

[Log into your account to access or change your account settings, top-up your credits or m](#)

Select your product below. Enter your username, password and client ID (where applicable). All fields are case-sensitive.

[Show me the product summaries](#)

Product:

Username:

Client ID: [i](#)

Password:

If you ever need to change your password this is achieved in My Account > Preferences

Warning: Please note, when changing your login password you are also amending the password used for your API authentication which will affect the sending/receiving of messages.

Edit details below:

Username:

Password: Password must be minimum 6 characters, including numbers and letters.(e.g abc123)

Confirm Password:

Preferred Currency:

Receive Clickatell News:

General System Notification: (notifications not affecting message delivery)

Critical System Notification: (notifications affecting message delivery)

Preferred E-mail Format:

Rows of data for on-line displays:

Weekly Balance Notifications:

Coverance | Contact Support | Help Centre | Terms Copyright © 2011 Clickatell (Pvt) Ltd. Bulk SMS Gatew

Settings in Alarm Master

In system Ref Data > System Data locate lines 206 and add the following

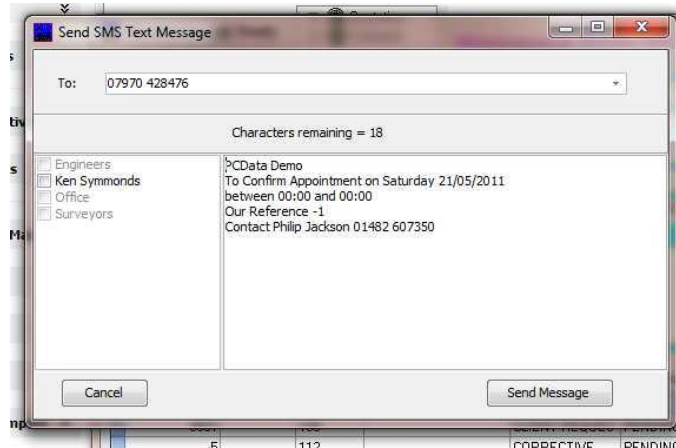
Line	Description
206	Enter 'Clickatell'
207	Enter the API ID you were given by Clickatell
208	Enter the User Name you set up
209	Enter the Password set up for Clickatell
210	Enter the registered Mobile Number in International format i.e. 447xxxxxx

205	N	Stock - Default Track Serial
206	Clickatell	Text Supplier URL
207	32.....	Text Supplier API ID
208	pcdata	Text Supplier User Name
209	password	Text Supplier Password
210	44790	From - Registered Mobile
211	5000	Bus Nominal for Delivery Ch

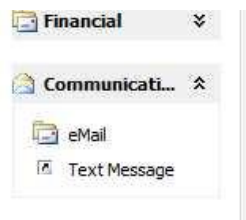
Close Alarm Master and when you next open Alarm Master you should be able to send text messages

General

All text messages are sent through the SMS Text Messenger which will be displayed as required. You can adjust the text message in the editor before sending the text. A maximum of 160 characters can be sent.



The Text Messenger can be accessed at any time, from any screen by using the keyboard combination Ctrl + Alt + X or from the Communication button on the main menu bar.



The 'To' drop down will record the last 20 mobile numbers used. Messages to multiple numbers should be separated by commas.



Where applicable the sending of a text message will be recorded in the Daybook.

To Customer

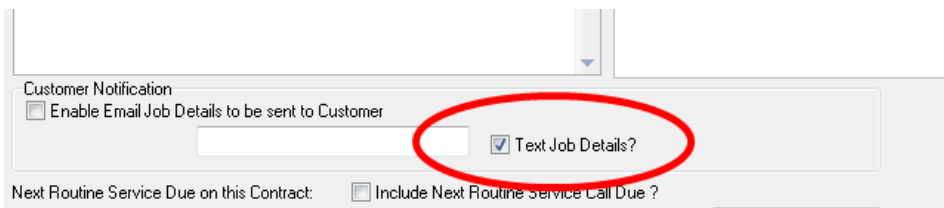
Permission to Text

The customer's contract must be set to allow text messages, to be sent to their mobile using the Contracts > Customer Communication tab



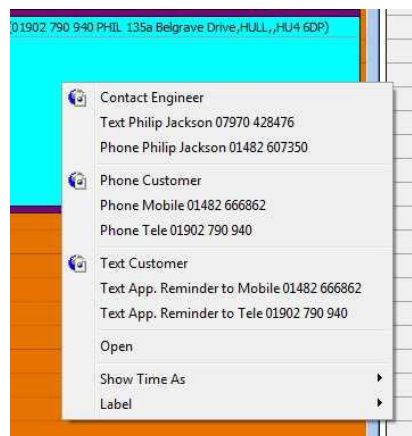
Job Booking

When booking a Jobsheet and the Status changes then a check box will be visible. Should you only be making an administrative change then remove the tick before selecting OK



From Planner

Right clicking on the planner you should be able to send the customer a text message

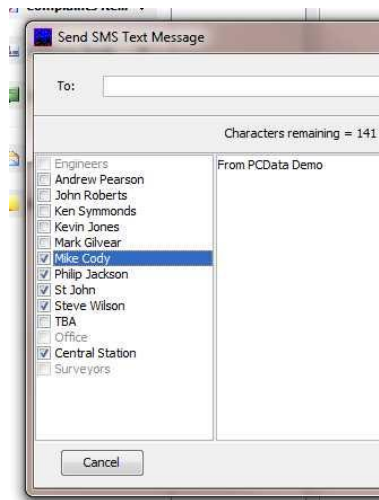


To Engineers/Office/Surveyors

As illustrated previously you can send a text message about a job from the Planner to an engineer

To Multiple Recipients

On the left hand side of the Text Message, if an Staff member has a Mobile number then by selecting the check box they will be included in the message distribution



Error Messages

If a message cannot be delivered then an error message will be displayed, error messages can be many and caused by a number of factors, please check on the delivery status of messages on the Clickatell web site for complex delivery issues.



The above is because the password in System Ref Data line 209 was set incorrectly