

Product Summary

Personal Computer Data Services in conjunction with the SSAIB have produced BASE, a basic administration program available only to SSAIB members.

BASE enables the SSAIB Installer to carry out and record the basic administration functions to SSAIB Standards as well as calculating and producing all the reports required by the SSAIB.







Routine Maintenance:

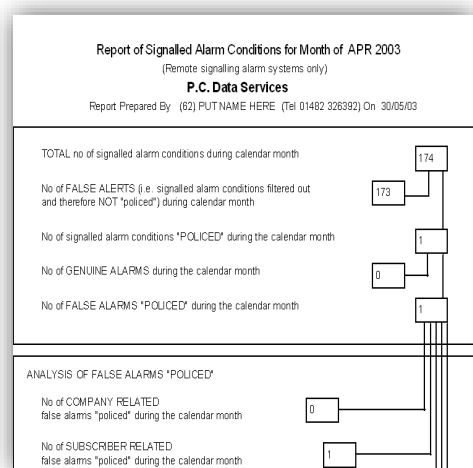
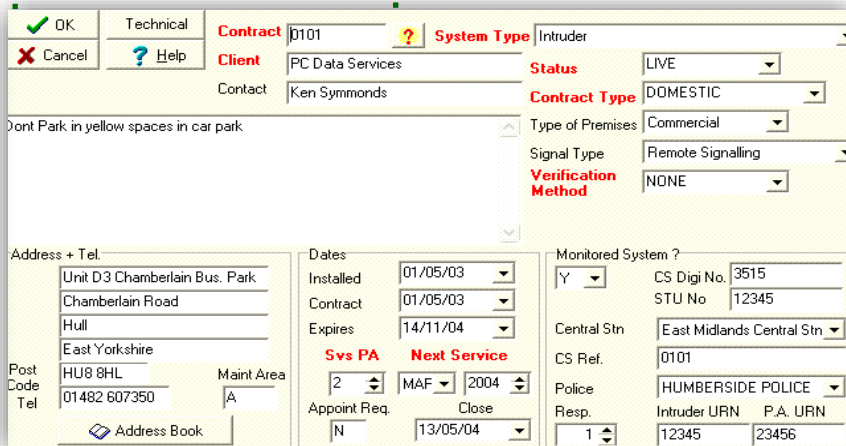
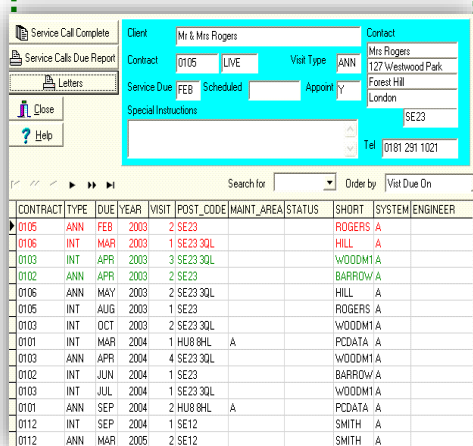
Auto calculates routine visits and report generator for due and overdue services

Contract Database:

Organises customer contract, system, and site history details

Core Features

-  Contract management
-  Invoice functionality
-  Routine maintenance
-  Record alarm activations
-  Contract management
-  SSAIB Statistics



Statistics: Calculates and produces all SSAIB reports for false alarm and routine maintenance visits.

Terms and Conditions

The license for BASE administration software is valid for 12 months and starts on the day of purchase, the license is renewed by purchasing a further 12 month maintenance and support contract.

The maintenance and support contract is compulsory, the software will not function without renewal.

The support and maintenance package includes any upgrades throughout the year and telephone support, any upgrades will be at the request of SSAIB to satisfy standards.

BASE administration software is not networkable, it is only sold as a single user copy and can only be installed on one machine.

The software is licensed to the purchaser and must not be sold, copied or lent to other persons or company.

The Alarm Master family

Alarm Master is a Customer and service management software package for installers of Electronic Fire and Security Systems and covers all system types including, intruder alarms, CCTV, Access Control, fire alarms etc.

Alarm Master has the facility for full reporting to BAFE, NSI and SSAIB standards.

- **Lite** for the smaller installer.
- **Full** for the small to medium installer.
- **Premium** for the medium to large installer.

Alarm Master Mobile provides seamless communication between the office-based Alarm Master to the on-site engineers mobile, tablet or PDA using the Alarm Master Mobile application.

Customer Web Access is a multi-featured web based application for your customers, providing them with the ability to organise and access information about their sites, manage quotes and request services.

Other Modules are available including

BACS Interface enabling direct debit payments to be managed between Alarm Master and SAGE

TAPI Interface provides link between tapi supported telephone systems and the Alarm Master

Multi Company Upgrade Enables Multi company operation using a central database

Base software is easily upgradable to Alarm Master software and discounts are applicable to any supported Base user who wish to up grade